

# Frequently Asked Questions (FAQs) - Recycling

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## **Are there any plans to increase the materials collected in the kerbside box as part of the new service?**

Yes. From 2 July 2012 we will be offering a collection service for household batteries.

All properties will be sent a small bag in which their batteries can be stored. Once the bag is full simply pop it in your kerbside box along with your other recyclable materials for collection.

## **Why aren't you collecting cardboard and plastic bottles from kerbside?**

We did investigate this as part of the new waste services project. However the costs of doing so were prohibitive at this point in time.

Currently all dry recycling (paper, glass, cans) is taken to a facility in Cheltenham where it is bulked and then baled ready to be collected for recycling. Both cardboard and plastic bottles are bulky and would consequently fill the vehicles very quickly. This would mean a lot more time spent on the road travelling to the bulking facility as the vehicles would have to tip more frequently. This would mean more money being spent on fuel, vehicles and crew.

Also, as we are a large, primarily rural district, we simply can not achieve the same economies of scale as say a more urban authority.

We do realise that our residents are keen to be able to recycle both plastics and cardboard at the kerbside and we will continue to look for opportunities within the district which may enable us to offer this service in the future.

## **I am concerned that my refuse wheeled bin will become full with plastics and cardboard. What can I do?**

We are keen for residents to recycle their plastic bottles and cardboard if at all possible but we do understand that this is not always easy, particularly if transport is difficult for you.

You may like to know that we currently have over 30 sites in the district where plastics bottles can be recycled and five for cardboard. Plastic bottles and cardboard can also be taken Oak Quarry Household Recycling Centre at Broadwell, Coleford.

To find your nearest recycling banks please visit our website [www.fdean.gov.uk](http://www.fdean.gov.uk) or call our Customer Services Team on 01594 810000.

Cardboard is also an excellent addition to your compost bin.

### **How can I get a recycling box?**

We anticipate that demand for boxes will increase dramatically as we move towards starting the new service. To make sure you are prepared, it is suggested that you place your order for a box(es) well in advance of 2 July 2012.

Recycling boxes are issued free of charge. To request a box, please call our Customer Services Team on 01594 810000 and your details will be added to our list for delivery.

### **Can I continue to use my old-style black box?**

Although the Council no longer supplies these, you are more than welcome to continue to use the 'old-style' black box to put out your recycling.